Institute strong performance management by first having strong designs.

Meet users’ needs - make performance management useful to overall management and reporting.

Promote a spirit of curiosity and continuous improvement.

Reflect and make meaning of our knowledge in order to use it.

Outcomes over outputs; outcomes tell us if we are on track for achieving change in the status quo.

View adapting as a sign of success; recognizing the need to change course means our management practices are working.

Engage local stakeholders in our learning and adapting efforts.

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