



Case Title:

Name:

Organization:

Summary:



Ex-Minister of Health Dr. Natheer Obeidat and President of Jordan Nurses and Midwives Council Dr. Khaled Rababah bump elbows after signing an agreement to recruit and train 200 nurses to work at the Call Center set up to follow up on COVID-19 cases. The agreement highlighted the successful private-public partnership to respond to the COVID-19 pandemic

1. **WHAT:** What is the general context in which the case takes place? What organizational or development challenge(s) or opportunities prompted you to collaborate, learn, and/or adapt?

2. What two CLA Sub-Components are most clearly reflected in your case?



3. HOW: What steps did you take to apply CLA approaches to address the challenge or opportunity described above?

4. RESULTS: Choose one of the following questions to answer.

We know you may have answers in mind for both questions; However please choose one to highlight as part of this case story

5. ENABLING CONDITIONS: How have enabling conditions - resources (time/money/staff), organizational culture, or business/work processes - influenced your results? How would you advise others to navigate any challenges you may have faced?