



M&E for Me!:

A M&E Capacity Development Package Implemented with CBOs in Thailand, China and Laos

Anne Coghlan, ACTion Consulting
Chatwut Wangwon, Pact Thailand
Tatcha Apichaisiri, Independent Consultant
Chunxu Lin, Pact China
Guo Miao, Independent Consultant

Background

Pact, Inc., with funding from USAID, developed a M&E capacity development package for HIV/AIDS care and prevention community-based organizations (CBOs) and implemented it:

- In 2010-11, with 10 CBOs in Thailand
- In 2011-13, with 7 CBOs in China
- In 2012-13, with 4 CBOs in Laos

Presentation Outline

- 1. Rationale
- 1. Design
- 1. Results
 - Overall Outputs
 - Specific Outcomes
- 2. Lessons Learned

Rationale

In community-based HIV/AIDS programs, a growing call for the participation and ownership of CBOs in M&E. As said by CBO leaders at an 2010 UNAIDS M&E regional meeting in Bangkok:

- "... Need to involve, empower communities in the M&E of programs, not as beneficiaries but as ... partners."
- "Nothing for us without us"
- "[Need] locally developed [M&E] approaches, flexible and sensitive to communities"

Overall Design

<u>Purpose</u>: Develop the capacities of CBOs to design and implement participatory Monitoring, Evaluation, Reporting and Learning (MERL)

MERL Capacities:

- Build a project logic model
- Develop a MERL plan
- Design data collection methods & tools
- Collect and manage quality data
- Analyze and interpret M&E data
- Use M&E results
- Involve project stakeholders throughout MERL

Overall Design, con't.

- A series of 4 interactive workshops, 2-3 days each, over about one year.
- Between workshops, participants expected to facilitate similar MERL planning sessions with program stakeholders and develop specific MERL outputs.
- Pact's program and M&E officers conduct on and off-site coaching sessions to help participants facilitate and develop MERL outputs.

Results: Overall Outputs

(Thailand, China & Laos)

- Logic models
- MERL stakeholder analyses
- MERL planning worksheets: M&E questions and indicators, data sources and collection methods
- Standard Operating Procedures (SOPs) and data flow diagrams, to ensure the quality of data
- Data analysis plans
- Data use plans

→ Customized MERL Plans!

Results: Outcomes

Measuring Outcomes from M&E for Me!:

- Participants' self assessment at the end of workshops:
 - "Before this workshop, how comfortable would you (as an organization) have felt?"
 - "After this workshop, how comfortable do you now feel.....?"
- Review of draft and revised sections of MERL plans
- Follow-up interviews (Thailand & China)

M&E for Me! in Thailand

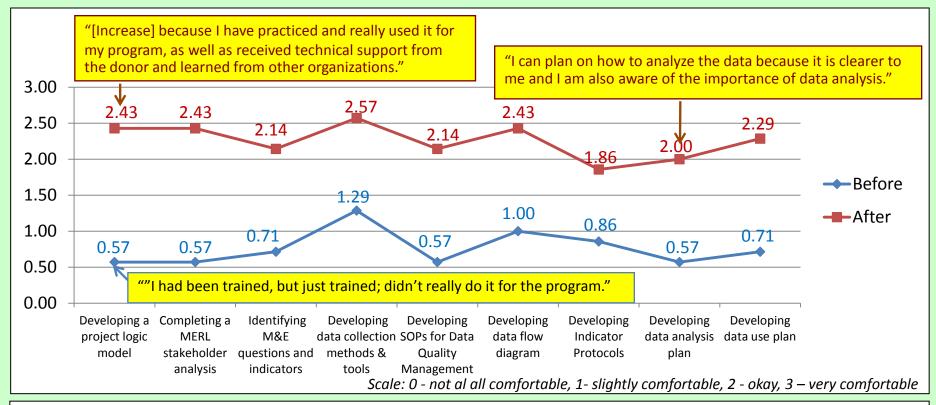
Contextual factors

- Dates: Oct. 2010–Aug. 2011 (10 months)
- No. and type of CBOs: 10 HIV/AIDS
- Relationship: Grantees

Inputs

- No. workshops: 4
- Follow-up: High (on-site visits, phone calls, e-mails)
- Participants' efforts: Worked on outputs outside of workshops

Capacity Development Results



- Adjusted activities/strategies with greater focus on achieving program outcomes
- Reported/presented results to other donors and stakeholders
- Raised funds to fill gaps in both current and new projects

M&E for Me! in China

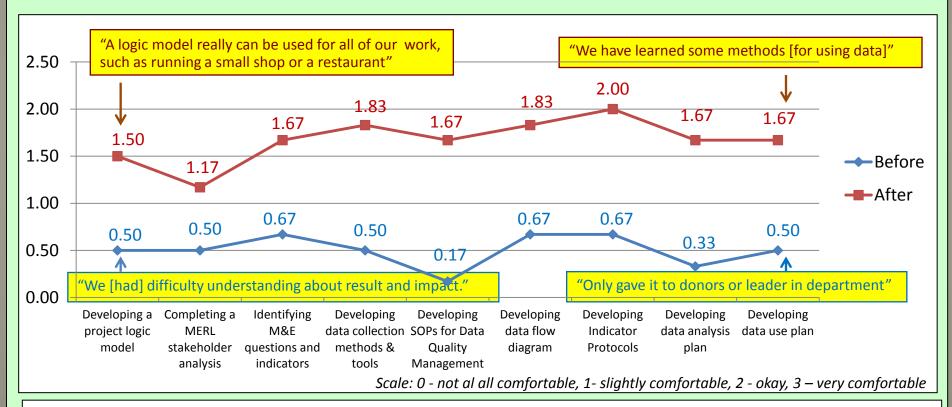
Contextual factors

- Dates: Dec. 2011- Apr. 2013 (16 months)
 No. workshops: 4
- No. and type of CBOs: 7 HIV/AIDS
- Relationship: Mix of grantees & nongrantees

Inputs

- Extent of follow-up: Medium (some visits, phone calls, emails)
- Participants' efforts: Some worked on outputs outside of workshops

Capacity Development Results



- Used logic models to plan projects better for new donors
- With new skills, developed strategic plan with a MERL plan
- Participant CBO taught neighboring CBOs logic model and other MERL skills

M&E for Me! in Laos

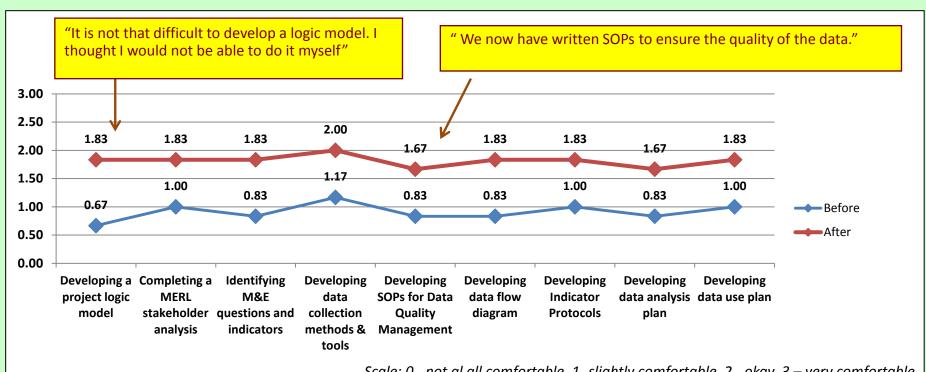
Contextual factors

- Dates: July 2012-Feb 2013 (7 months)
- No. and type of CBOs: 4 Health
- Relationship: Non-grantees

Inputs

- No. workshops: 3
- Extent of follow-up: Low (email reminders)
- Participants' efforts: Worked only in workshops

Capacity Development Results



Scale: 0 - not al all comfortable, 1- slightly comfortable, 2 - okay, 3 – very comfortable

Use

- Used logic models to revise projects' inputs and activities to better achieve objectives
- Use SOPs and data flow diagrams to monitor data quality at central and field levels

Lessons Learned

- Need a 'package' that can be adapted to different cultural contexts, learning styles & resource levels
- Need 'bits and pieces' that can be tailored to meet the different needs of various CBOs
- Most participants rated developing logic models as the most useful component, along with peer reviews

Lessons Learned, cont.

- The on-site coaching sessions appear critical in CBOs developing both outputs and capacities
- The iterative nature and considerable time it takes for CBOs to "own" the M&E processes and outputs
- Need to select participants carefully for continuity and ability to participate in follow-up sessions

